



HPAT-Ulster

ACER Test App Instructions

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1. Download the ACER Test App

You must install the ACER Test App on the device that you intend to sit the test with. It is important that you download and install the application prior to your scheduled test sessions as you will not be able to sit the test without having the test application on your device. The ACER Test App will start to download once you click on the link above. The ACER Test App will automatically save to your desktop.

To sit the test by remote proctoring, you are required to download and install the ACER test app using one of the links below.

- for Windows 7 or higher

<https://registration.acer.edu.au/redirections/tavas-app-hpat-ulster/os/windows>

- for Mac OS X 10.10 or higher

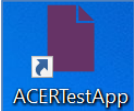
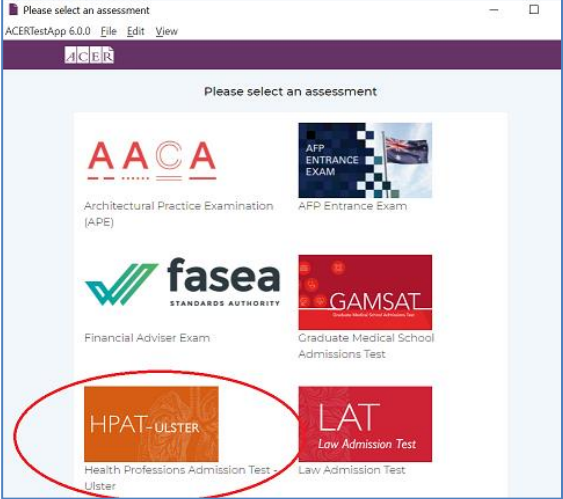
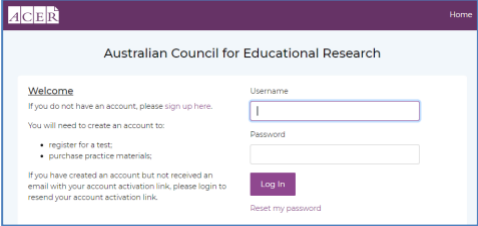
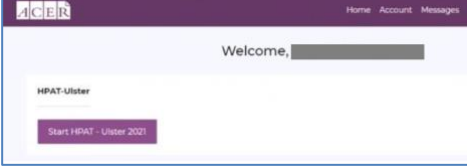

<https://registration.acer.edu.au/redirections/tavas-app-hpat-ulster/os/osx>

Mac Gatekeeper may block the app; if that happens, please click here for instructions on how to proceed: <https://support.apple.com/en-au/guide/mac-help/mh40616/mac>

Please note you are neither required nor able to log in to the ACER Test App until your scheduled test session. If you are unable to install the ACER Test App on your computer the cause could be, but not limited to, firewall or antivirus. Please note these restrictions are beyond ACER's control.

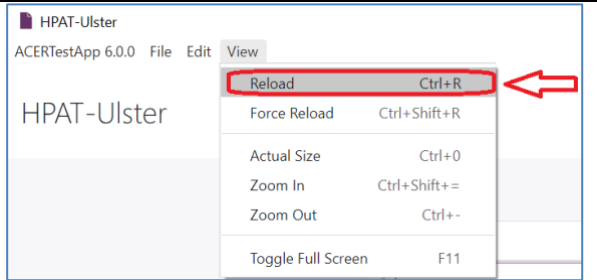
Unpermitted programs will be detected by the ACER Test App while you are sitting the test. Your test will be locked and you will not be able to continue the test if such programs are detected. Hence, please ensure any remote controlling software such as TeamViewer, VNC and Apple Remote Desktop have been disabled or uninstalled before you sit the test. Please note: The use of any such programs will be deemed a serious act of misconduct, resulting in the cancellation of results and a possible disqualification.

2. Start the ACER Test App and log into the test platform on the test day

<p>Step 1: Start the ACER Test App when you are instructed by the proctor.</p>	 <p>ACERTestApp</p>
<p>Step 2: When the ACER Test App starts, you will see the following homepage. Click on 'HPAT-Ulster'</p>	 <p>Please select an assessment</p> <p>ACERTestApp 6.0.0 File Edit View</p> <p>ACER</p> <p>Please select an assessment</p> <p>AACA Architectural Practice Examination (APE)</p> <p>APP ENTRANCE EXAM</p> <p>fasea Financial Adviser Exam</p> <p>GAMSAT Graduate Medical School Admissions Test</p> <p>HPAT-ULSTER Health Professions Admission Test - Ulster</p> <p>LAT Law Admission Test</p>
<p>Step 3: Log in using your ACER candidate account details when you see the following page. Your username is your email address registered on your account. If you do not remember your password, please click Reset my password on the login page and enter your registered email address.</p>	 <p>ACER Home</p> <p>Australian Council for Educational Research</p> <p>Welcome</p> <p>If you do not have an account, please sign up here.</p> <p>You will need to create an account to:</p> <ul style="list-style-type: none"> register for a test; purchase practice materials; <p>If you have created an account but not received an email with your account activation link, please login to resend your account activation link.</p> <p>Username <input type="text"/></p> <p>Password <input type="password"/></p> <p>Log In</p> <p>Reset my password</p>
<p>Step 4: After you have logged in, you will see the following page. Click on Start HPAT-Ulster 2021 Test button.</p>	 <p>ACER Home Account Messages</p> <p>Welcome, [Name]</p> <p>HPAT-Ulster</p> <p>Start HPAT - Ulster 2021</p>
<p>Step 5: On the next page, please check that your name and details are correct. If your details are correct, please inform the proctor and wait for your proctor to unlock your test. If your details are incorrect, please inform the proctor of the error and email HPAT-Ulster office.</p>	 <p>HPAT-Ulster 2021</p> <p>Active assessments Completed assessments</p> <p>Welcome</p> <p>HPAT-Ulster 2021</p> <p>LOCKED HPAT Ulster 2021</p>


Step 6:

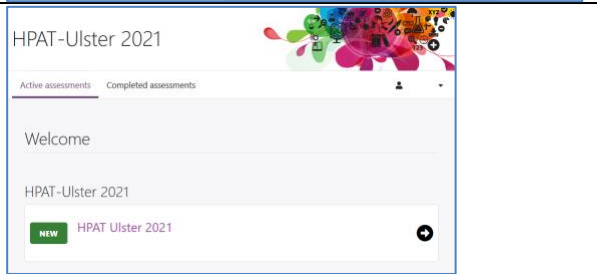
Once your proctor confirms that test has been unlocked, refresh the ACER test app by using **Ctrl+R** or Click on **View** --> **Reload** on the menu bar.



Step 7:

You will see the following screen.

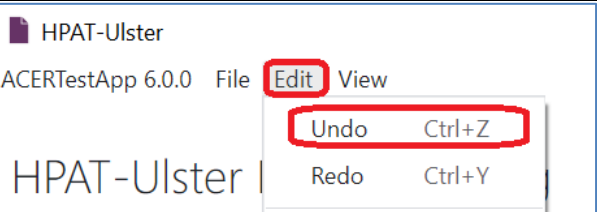
Click on the arrow button  to start the test.



3. Using the ACER test app during the test

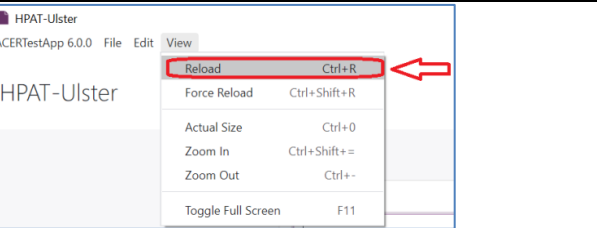
Undo

For Section 3 Written Communication, if you have deleted your essay by accident, you can use **Ctrl+Z** or click on **Edit** on the menu bar, followed by clicking **Undo** to undo the delete action (as long as you are within your computer system undo limits).



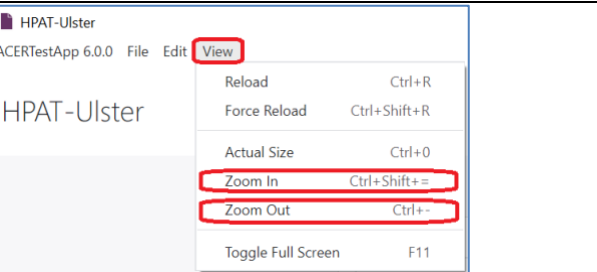
Reload

If a page is not displayed properly, you can use **Ctrl+R** or click on **View** on the menu bar, followed by clicking **Reload** to refresh the page.

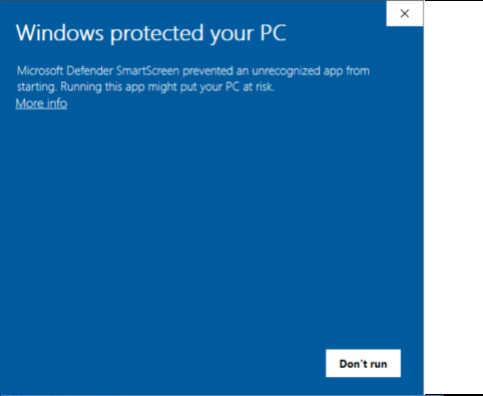
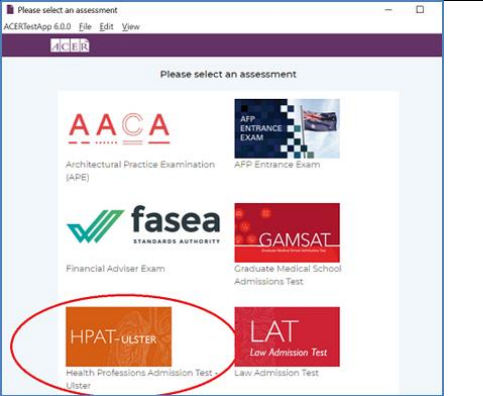


Zoom in/out

You can use **Ctrl+Shift+=** to zoom in, **Ctrl+-** to zoom out or click on **View** on the menu bar, followed by clicking **Zoom In/Zoom Out** to zoom in/out on any page.



4. Troubleshooting

<p>If you see the following message when you install the application, please click on More info and then click on the Run anyway button on the next page.</p>	
<p>Application is closed unintentionally If the application is closed either by accident, or by itself, or displaying an error message, please contact the proctor immediately and wait for the proctor's instructions. You will need to repeat the above steps to log into the test platform again.</p>	
<p>Logged out from the test accidentally If you have logged out from the test accidentally, you will see the following page. Please Do NOT try to log in from here. You will need to click ACERTestApp on the menu bar, followed Assessments page, then repeat step 1 to step 7 to go back to your test.</p>	