

Dear Candidate,

We would like to thank you for your patience as we prepare the HPAT-Ulster test to be delivered online by remote proctoring on the 22 and 23 January 2021.

Unfortunately, Examity have had a delay with the invitation links – they are working on resolving this as fast as possible and we expect these to be sent to everyone Friday 15 January 2021. We sincerely apologise, we know this will make the test lead up even more stressful than it should be.

While you are waiting for this issue to be resolved, you can go ahead and download the ACER test app, and GoToMeeting desktop App.

ACER Test App

You must install the ACER Test App on the device that you intend to sit the test with. It is important that you download and install the application prior to your scheduled test session as you will not be able to sit the test without having the test application on your device. The ACER Test App will start to download once you click on the link below. The ACER Test App will automatically save to your desktop.

- for Windows 7 or higher

<https://registration.acer.edu.au/redirections/tavas-app-hpat-ulster/os/windows>

- for Mac OS X 10.10 or higher

<https://registration.acer.edu.au/redirections/tavas-app-hpat-ulster/os/osx>

Please note: Mac Gatekeeper may block the app; if that happens, please click here for instructions on how to proceed: <https://support.apple.com/en-au/guide/mac-help/mh40616/mac>

Whilst you can open the app to see that you have downloaded it properly, you will not be able to log in to the ACER Test App until your scheduled test session. If you are unable to install the ACER Test App on your computer the cause could be, but not limited to, firewall or antivirus software on your device. Unfortunately, such restrictions are beyond ACER's control and you will have to troubleshoot the issue to resolve it.

GoToMeeting Desktop App

In order to connect with your proctor, you will need to download GoToMeeting desktop app. This application is free and can be accessed from

<https://global.gotomeeting.com/install>

If you have problems, please access the GoToMeeting support page

<https://support.goto.com/meeting/help/download-now-g2m010002>

Once you have received your invitation from Eximity please ensure you create your profile and book your session as soon as possible. Timeslots will be reserved on a first in, first served basis only.

Please ensure you complete all Eximity pre-test technical checks before your test session.

Candidate Pre-Test checklist:

Task

Register to sit the test via the [HPAT-Ulster website](#)

Set up your **profile/account** with Eximity

Complete all the technical checks

Book your test session

Download **GoToMeeting**

Access the HPAT-Ulster Online platform DEMO

Download the **ACER test app**

Sit your test on **22 or 23 January 2021**

Regards,

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